



*Appendix C3*

**Leicestershire Police**

**Licensing Act 2003**

**Representation in respect of a major variation premises licence application**

<b>Details of person or body making representation</b>	
Your Name:	PC Jefferson Pritchard
Your Address:	Mansfield House, 74 Belgrave Gate, Leicester LE1 3GG

<b>Details of premises representation is about</b>	
Name of Premises:	Sophy
Address of premises:	8-10 King Street Leicester LE1 6RJ
Application No. (if known)	

<b>Please tick one or more of the licensing objectives that your representation relates to:</b>	
Prevention of crime and disorder	X
Public Safety	X
Prevention of public nuisance	X
Protection of children from harm	X

<b>Please summarise your concerns about this application:</b>
<p>I write in my capacity as Leicester City Centre’s alcohol licensing officer for Leicestershire Police, with delegated authority given by the Chief Constable.</p> <p>My representation to this major variation application is based upon the licensing objectives as per the Licensing Act 2003.</p> <p>The application in its current format if granted would undermine all four licensing objectives in relation to:</p> <p>(1) The prevention of crime and disorder. (2) Public Safety.</p>

- (3) The prevention of public nuisance.
- (4) The protection of children from harm.

The premise is an established licensed premise located on King Street within the heart of the city centre.

The premises consist of a ground floor and basement area.

An existing Annex 2 licence condition limits the ground floor capacity at one hundred and fifty persons and the basement area at sixty persons.

The premises has a large frontage onto King Street, which the venue utilises as its smoking/vaping area in the night time economy.

Several other licensed premises are located nearby including Revolution, The Grand Union, The Kings Head and The Basement.

Several residential properties are located nearby, including The Circle and on the junction of King Street / Marlborough Street.

New Walk, King Street, Wellington Street, Belvoir Street and Market Street are particularly busy areas of city centre during the night time economy as revellers under the influence of alcohol move around the city centre and between venues.

The premises existing operating/licensable activities hours are:

Opening Hours to the public: Daily from 11am until 7am

The Supply of Alcohol (On & Off the premises):

Sunday to Thursday from 11am until 2am.

Friday & Saturday from 11am until 7am.

Recorded Music (Indoors):

Sunday to Thursday from 11am until 2am.

Friday & Saturday from 11am until 7am.

Live Music (Indoors):

Monday to Saturday from 7pm until 1am.

Sunday from 7pm until midnight.

**This major variation proposes to amend the following licensable activity hours:**

**Opening Hours to the Public:**

Sunday to Tuesday from 11am until 2am.

Wednesday & Thursday from 11am until 5am.

Friday & Saturday from 11am until 7am.

**The Supply of Alcohol (Both On & Off the premises):**

Sunday to Tuesday from 11am to 2am = No change.

Wednesday & Thursday from 11am until 5am = **+3 hours.**

Friday & Saturday from 11am until 7am = No change.

**Seasonal variation = Sunday before a Bank Holiday Monday from 11am until 5am. +3 hours.**

**Recorded Music (Indoors):**

Same operating hours as the supply of alcohol above.

Therefore, the applicant wishes to increase its operating hours for some licensable activities on some days but reduce its opening hours to the public on others.

Throughout 2022, Leicestershire Police recorded a number of alcohol related violent crime and disorder incidents, directly connected to the premises.

In 2022, some of those incidents involved Security Industry Authority (SIA) front line door supervisors employed at the premises.

In December 2022, the applicant submitted a major variation to increase its operating hours. However, during the consultation process period there was in fact an escalation in crime and disorder at the premises.

As a result of the above, Leicestershire Police submitted a representation in January 2023.

Following the submission of Leicestershire Police's representation incidents continued, which ultimately resulted in the applicant withdrawing their major variation application in late February 2023.

In May 2023, the applicant submitted a second identical application and Leicestershire Police again submitted a representation. Despite a decline in crime and disorder at the premises, which was positive, it had not been totally eradicated. The applicant had also failed to adopt many of Leicestershire Police's previous recommendations. During the consultation process a number of additional conditions were agreed in principle, however an overall agreement could still not be reached. The disputed area consisted over the use of the outdoor area as Leicestershire Police were seeking to limit the outdoor smoking areas capacity in the night time economy.

In June 2023, a Leicester City Council licensing hearing was held at City Hall and licensing committee elected to reject the major variation application in early July 2023.

In September 2023, the applicant submitted a third major variation application.

Since the second major variation was rejected in June 2023, there has been a reduction in reported crime and disorderly directly associated to the premises and also in proximity to the premises. Likewise, a number of previous recommendations made by Leicestershire Police have now been adopted by the premises. These include the premises joining Leicester City Watch and hiring a retail radio.

Despite the above, Leicestershire Police are still nervous and believe that an increase in the premises operating hours could easily result in a rise of alcohol related violent crime and disorder both at and in proximity to the premises, regardless of the best intentions of the applicant.

Leicestershire Police has again reached out to the applicant on the submission of this third application and have now agreed a number of additional conditions in order to reduce the likelihood of crime and disorder at the premises. These proposed conditions are also to help modernise the licence, help mitigate potential risks and ultimately promote the licensing objectives.

The proposed conditions are:

1. The licence holder shall ensure that the premises is a member of Leicester City Watch and possess an operational retail radio when open to the public.
2. The licence holder shall ensure that at least one operational audio/visual body worn camera is deployed at the premises and worn by either a member of staff or security whilst the premises is open to the public between midnight and closing to the public.
3. The licence holder shall ensure body worn camera footage in both an audio and visual format is available to an officer from a responsible authority within fourteen days of a formal request and that the footage is retained for a minimum of 28 days.
4. The licence holder shall ensure that all Security Industry Authority (SIA) front line door supervisors or other persons engaged at the premises for the purpose of supervising or controlling queues or customers (paid or not) must wear high visibility tabards/vests whilst on the duty and whilst the premises is open to public between midnight and closing to the public.
5. The licence holder shall ensure all Security Industry Authority (SIA) door supervisor(s) used at the premises record their full name, SIA registration number and the dates/time deployed on the premises. A record must be kept on the premises for six months and made available for inspection to an officer from a responsible authority upon request.
6. The licence holder shall ensure that the outdoor enclosed smoking area is supervised at all times whilst open to the public between midnight and closing to the public. Monthly security reviews must be completed, a written record kept on the premises and made available for inspection to an officer from a responsible authority. The licence holder shall employ additional Security Industry Authority (SIA) door supervisor(s) to manage the outdoor enclosed smoking area if deemed necessary by Leicestershire Police”.
7. The licence holder shall ensure no customer(s) will be permitted to enter or re-enter the premises between 5:30am and 7am, save for persons who have temporarily left the premises to use the enclosed outdoor smoking area.
8. A high definition, colour, CCTV camera system shall be installed at the premises, operational and recording whilst the premises is open to the public. The system must permit the identification of individual(s) in all lighting conditions.
9. CCTV cameras must cover the primary areas that the public have access to including the entrance, exit, enclosed smoking area and pavement area immediately outside the premises.
10. CCTV images/data must be securely stored, display an accurate date/time stamp and retained for a minimum of 28 days.
11. The licence holder shall ensure the premises CCTV is provided to an officer from a responsible authority in a viewable format within fourteen days of being requested.
12. A staff member who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open to the public and alcohol is on sale to the public between 10pm and closing to the public. This staff member must be able to show an officer from a responsible authority data/footage with the minimum delay when requested.
13. An incident log shall be kept on the premises and made available to an officer from a responsible authority upon request. The incident log must be completed within 24



hours of the incident and record the following:

- (a) All crimes reported to the premises.
- (b) Any ejections of patrons.
- (c) Any complaints received concerning crime, disorder and anti-social behaviour.
- (d) Any incidents of crime, disorder and anti-social behaviour associated to the premises.
- (e) Any faults in the CCTV system.
- (f) Any refusal of age restricted products.

14. A Challenge 25 policy will be adopted with the only acceptable proof of age identification consisting of a current passport, photo card driving licence or identification carrying a PASS logo. A training record must be kept on the premises, retained for twelve months and produced to an officer from a responsible authority upon request.

15. The licence holder will promote and ensure that all front of house staff and Security Industry Authority (SIA door supervisors employed at the premises are trained in public safety campaigns such as "Ask for Angela" or other similar schemes. A record of training must be retained for at least twelve months, repeated every six months, kept on the premises and made available for inspection by an officer from a responsible authority upon request.

No further conditions

Leicestershire Police and the applicant have agreed a number of additional conditions and these are reflected in a signed agreement dated Tuesday 26<sup>th</sup> September 2023.

Leicestershire Police respectfully requests that the above fifteen conditions being attached to the licence in order to promote and uphold all four licensing objectives.

Given the above, Leicestershire Police no longer believe a licensing hearing is required.

PC2093 Jefferson Pritchard  
Leicestershire Police – Central Leicester Licensing Department  
Wednesday 27<sup>th</sup> September 2023

**Licensing Act 2003**  
**Major Variation Licence Application**  
**Notification to Local Authority of Agreement Regarding Police Representations.**

Leicester City Council  
Licensing Authority Office  
York House  
91 Granby Street  
LEICESTER  
LE1 6FB

Tuesday 26<sup>th</sup> September 2023

Dear Sir / Ma'am

**Re: Sophy, 8-10 King Street, Leicester, LE1 6RJ**

I write in my capacity as applicant in relation to the above matter.

Discussions have taken place with the Leicestershire Police in relation to the promotion of the Licensing Objectives.

I am aware that representations have been made and that the following conditions should be placed upon the new licence:

1. The licence holder shall ensure that the premises is a member of Leicester City Watch and possess an operational retail radio when open to the public.
2. The licence holder shall ensure that at least one operational audio/visual body worn camera is deployed at the premises and worn by either a member of staff or security whilst the premises is open to the public between midnight and closing to the public.
3. The licence holder shall ensure body worn camera footage in both an audio and visual format is available to an officer from a responsible authority within fourteen days of a formal request and that the footage is retained for a minimum of 28 days.
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  - (b) Any ejections of patrons.
  - (c) Any complaints received concerning crime, disorder and anti-social behaviour.
  - (d) Any incidents of crime, disorder and anti-social behaviour associated to the premises.
  - (e) Any faults in the CCTV system.

(f) Any refusal of age restricted products.

14. A Challenge 25 policy will be adopted with the only acceptable proof of age identification consisting of a current passport, photo card driving licence or identification carrying a PASS logo. A training record must be kept on the premises, retained for twelve months and produced to an officer from a responsible authority upon request.
15. The licence holder will promote and ensure that all front of house staff and Security Industry Authority (SIA door supervisors employed at the premises are trained in public safety campaigns such as "Ask for Angela" or other similar schemes. A record of training must be retained for at least twelve months, repeated every six months, kept on the premises and made available for inspection by an officer from a responsible authority upon request.

No further conditions

I agree to these conditions and do not therefore consider that a hearing is necessary.

Yours faithfully

Signed



Name in block capitals - JAI KUMAR

(Applicant / Solicitors for and on behalf of the Applicant - delete as appropriate)

Date - 26/04/23